Q2 Please enter your name:	Please enter your duty title Supervisory Court Program Administrator	Agency/Burea u Drill Down - Department/A	Agency/Burea u Drill Down - Bureau Administrative Office of the United States	Are you the lead for RPA at your agency/office?	Who is the lead for RPA at your agency/office? (Please enter email address)	Please describe the maturity phase of your RPA program:	How many automations does your RPA Program currently have in production? (Optional)	How many hours of annualized capacity has your RPA program created for your agency? (Optional)	Please identify the type of IT platform used by your RPA Program: (Select all that apply)	Does your RPA Program have separate environments for development/te st and production?		How do you obtain security approval for automations? (Select all that apply) - Other - Text			What software development lifecycle (SDLC) process does your RPA Program follow? - Other (Spiral, Iterative, etc): - Text	How does your RPA Program resource bot development? (Select all that apply)	How many government FTE currently work as developers for your RPA program? (Enter numeric value)	How many contractor FTE currently work as developers for your RPA Program? (Enter numeric value)	Q30 Are privacy requirements considered at the outset of each proposed RPA project? For example: Is a privacy threshold analysis (PTA) necessary for each automation before being placed into production?	Does your privacy office require a privacy impact assessment (PIA) update for affected systems for automations thandle personally identifiable information (PII)?	What intelligent t automation technologies would your RPA Program be interested it exploring? (Select all that apply) - Selected Choice	What intelligent automation technologies would your RPA Program be interested in exploring? (Select all that apply) - Other: - Text	Has your RPA Program combined RPA with intelligent a automation as part of a broader process automation effort?	Has your RPA Program developed a pipeline of automations to be developed?	Has your RPA Program developed a methodology for prioritizing RPA projects for development?		Which of the following models best describes your RPA Program's governance model? - Other: - Text		Has your RPA program taken steps to make the program audit ready?	Has your RPA Program developed a management dashboard?	Which measures does your RPA Program use to evaluate and track the benefits of RPA? (Select all that apply) - Selected Choice	Which measures does your RPA Program use to evaluate and track the benefits of RPA? (Select all that apply) - Other - Text	Does your RPA Program
Jole Awtrey Stacy Dawn	Senior Advisor - Cybersecurity and Privacy	Agency/Commi	Agency/Commi		Chin@hud.gov	exploring the potential We have bots in production			Attended, running in on an external cloud platform	Yes	Individual automations are approved separately, individual system owner approval is also required		Automations utilize the human user's credentials	Agile: a disciplined project management process that encourages frequent inspection and adaptation.		Federal IT Staff Employees, Contractors	4	4	Yes	Yes	Natural language processing (NLP),Machine learning,Image recognition, Chat bots		No	No	Yes	Centralized (Centrally managed RPA operations)		Yes	Yes	I don't know			
Mary Sprague	Director of Management Services	Department of Transportation	Assistant Secretary for Administration	Ves		We are exploring the potential																											
Millian Eddy		Department of the Treasury	Bureau of the Fiscal Service	Yes		We have bots in production	49.0	0 20000	Unattended, scheduled bots running on an on-prem, server-based enterprise platform	Yes	Individual automations are approved separately, individual system owner approval is also required		A mix of user and NPE credentials	Agile: a disciplined project management process that encourages frequent inspection and adaptation.		Federal Business Staff Employees	6	0	Yes				No	Yes	Yes	Centralized (Centrally managed RPA operations)		Yes	Yes	Yes	Hours Saved, Increased Accuracy, Improved Customer Experience		Yes
Ralph King	Instructional Designer	Department of Health and Human Services	Medicare and Medicaid Services	No	Do not know	We are exploring the potential																											
xx	xx	Corporation for National and Community Service	Corporation for National and Community Service	Yes		We are running a pilot																											
Shawn Wang	Technical Director	Department of				We are exploring the potential We are																											
Shawn Wang	Technical Director	Department of Energy	Department of Energy	Yes		exploring the potential We are																											
Valerie Gonzales Darling		Department of Energy				We are exploring the potential																											
Shawa Wang	Technical Director	Department of Energy	Department of Energy	Yes		We are running a pilot			Unattended, scheduled bots running on an on-prem, server-based enterprise platform		Individual automation approval is not required as long as the automation is built to specified controls within the boundaries defined in the initial Authority to Operate (ATO) of the RPA software Individual automation approval is not required as long as the		A mix of user and NPE credentials	approach, where stakeholder and customer requirements are gathered at the beginning of the project, and then a sequential project plan is created to accommodate those requirements.	e	Federal Business Staff Employees, Federal IT Staff Employees, Contractors	1	2	Yes	Yes			No	No	Yes	Federated (a mixture of centralized and decentralized functions)		No	No	No	Hours Saved, Increased Accuracy, New Service: Capabil ity		No
Martin Engel	CTO (Acting)	Department of Health and Human Services	Department of Health and Human Services	Yes		We have bots in production	1.0		Unattended, scheduled bots running on an on-prem, server-based enterprise platform	Yes	built to specified controls within the boundaries defined in the initial Authority to Operate (ATO) of the RPA software		Automations are assigned unique, non- person entity (NPE) credentials	Agile: a disciplined project management process that encourages frequent inspection and adaptation. Agile: a disciplined project management process that encourages frequent inspection and adaptation.		Contractors	0	2	Yes	Yes	Image recognition, Other:	Integrated with Appian BPM. Exploring Appian's Inelegant Document Processing (IDP) which is google's OCR tool.	Yes	No	No	Centralized (Centrally managed RPA operations)		No	No	No	Hours Saved, Increased Outputs		No
ARTHUR CHIN	CHIEF DIGITAL SERVICES OFFICER	Department of Housing and Urban Development	Department of Housing and Urban Development	Yes		We are running a pilot			Attended, rurning in on an external cloud platform	Yes	Individual automations are approved separately, individual system owner approval is also required Individual		Automations utilize the human user's credentials	project management process that encourages frequent inspection and adaptation.		Contractors	0	4	Yes	Yes	Machine learning		No	Yes	No	Federated (a mixture of centralized and decentralized functions)		No	No	No	Hours Saved, Increased Accuracy, Improved Cycle Time, New Service/Capabil ity		No
Andrew Hibbeln	Business Analyst	Department of State Department of under the state of the	Department of State	No.	brooksk2@state	We have bots in production	10.0	o &g1000	Attended, ruzning on employee supployee		individual control of the control of		Automations utilize the human uter's enclositude	Agile: a disciplined project management process that encourage importion and adaptation.		Contractors	0	4160	Yes	Yes	Natural language processing (N.P.)Machine kuming lange recognition		No	Yes	Yes	Centralized (Centrally managed RPA operation)		Yes	Yes	No.	Hours Saved, locrened Accuracy, Improved Customer September, Sourced Guspan		Ves

Patricia_Currier @ios.dot.gov	Program Analyst	Department of the interior	Department of the Interior	No		We are running a pilot		Attended, running on employee laptops, Attended, running in on an external cloud platform	Individual automations are approved automations are approved automations are approved automation are approved automation are approved automation approved automation are approved automation and automation are approved autom	ec.	Automations utilize the human user's credentials	DevOpe: a project property process that combines software process that combines software combines software combines software checkengement development development information technology operations of the property process to production support.	Federal Business Staff Employees, Contractors	2 2	Yes	Image recognifica Yes (Charloss	No	No	Contrally (Centrally managed In No operation	2A No.	Ж	No		No
			Department of the Navy		neil r. stewarti@navy. mil	We are running a pilot		Attended, numing on employee laptops Y	Individual automations are approved a specific production of the specific p	ire	Automations unlike the human user's credentials Automations are assigned	Davidys: a management amagement process and an administration of the process and administration of	Contractors	1 5	Yes	Machine learning Imag No recognition	ge No	Ves	Federated mixture of contribute ved vest described Ves functions)	sund d Ye	: Yes	No	Hours Saved, Increased Service Capabil in Jacreased Outputs	Vos
Shang-Jeo Gaublomme	DHS RPA WG Chair Chief, Internal Controls, Risk Management	Department of Homeland Security	Departmental Management and Operations Employment and Training Administration	Yes		We have bots in production		Attended, running in an on-prem, virtual desktop (VDI) environment Y	individual system owner approval not required		Automations are assigned unique, non- person entity (NPE) credentials	encourages frequent inspection and adaptation.	Federal Business Staff Employees	10 20	Yes	Image Yes recognition	Yes							
	Director, Internal					We have bots in production	Not known at 1.00 this time			I don't know, I will ask one of the RPA leads if it is okay to share his e-mail address. He has ended his workday.						Natural language processing (NLP),Macil learning,Imag recognition, Char bote			Decentrali	nd			Hours Saved, Increased Accuracy, Improved Cycle Time, Improved Customer Experience, Increased Outputs	
Jon Clark	Management and Systems Division Director, Export Credit Insurance	Department of Labor t Export-Import Bank of the United States	Employment and Training Administration Export-Import Bank of the United States	No No	Coleman. Rachelle@dol. gov	We have bots in production We are exploring the potential We are exploring the potential We are exploring the potential	Not known	Attended, running on employee laptops	Other	address. He has ended his workday.			Contractors	0 200		learning, Irrag recognition, Chat bots	ac ac	Yes	Decentrali (No consolidate ownership Yes RPA funct	i of on)		I don't know	Experience, Increased Outputs	
Ily Soares	Accountant	Farm Credit Administration	Farm Credit Administration Federal Aviation Administration	Yes		We are exploring the potential																		
joann napolitano	Usability/UX Team Lead	Department of Transportation	Federal Aviation Administration	Yes		We are running a pilot																		
			Federal Aviation Administration Federal Deposit Insurance Corporation			We are running a pilot We are exploring the potential We are exploring the potential		Attended, running on employee laptops, Unattended, scheduled bots running on an on-prem, server-based enterprise platform Y	Individual automations a approved separately, individual system owner approval is al required,Othe	We require new automation opportunities to be vested through a Robotic Operations are Center Note: The CM/ QA process is still being defined and still so requires a approval.	A mix of user and NPE credentials	Agile: a disciplined project project process that encourages frequent inspection and adaptation.	Contractors	0 2	Yes	Machine learning.Chat Yes bots	Yes	Yes	Centralize (Centrally managed I Yes operations	2A No	Yes	No	Hours Saved, Increased Accuracy, Improved Cycle Time, Improved Customer Experience, New Service Capabil ity, Increased Outputs	Yes
Prince Simon	IT Specialist	Federal Deposit Insurance Corporation	Insurance Corporation	No		We are exploring the potential																		
Frank Greenwell	Sr. Information Security Specialist	Federal Reserve	Federal Reserve System	No	None	We are exploring the potential																		
			General Services Administration General Services	Ver		We have bots in production We have bots in production	55.00 139392	Attended, running in an on-person, virtual convironment, Unattended, scheduled bos running on an on-person on-person platform y			A mix of user and NPE credentials	Der Opt: a project a project a project process that so that a project process that so that a project process that a project pr	Federal Business Saff Employees, Federal IT Saff Centractors	6.5 2	Yes	Nated Impege processing (AZ) Made (AZ) Control (AZ) Contr	ne ge	Ves	Federated misture of certailize certailize (Federated Ves functions)	a sand d Ye	: Yes	Yes	Hours Saved, Increased Outputs	Ves
	Acting						56.00 145000	Attended, running on employee laptops	Individual automation automation automation are based on the risk profile of the automation (e.g., if the automation with personally identifiable information, and in the automation with personally identifiable information, and in the automation will read to go through a stricter approproprocess)	es e	Automations utilize the human user's		Federal Business Staff Employees, Contractors			Machine Icarning/Impa recognition	96		Centrally: (Centrally managed 19 Yes	24.			Hours Saved, Increased Accuracy, Improved Cycle Time, Improved Castomer, Service Capabil iny, Increased Outputs	
Toya Stith	Business Analyst	Office of Personnel	Headquarters Human Resource Solutions	i es		We have bots in production We are exploring the potential	2.00	asptops	process)		ciedentiais		Contractors	2 1		recognition		Yes	res operations	Ye	res	190	Outputs	
Scotty Gray	Analyst	Management	Solutions	Yes		potential																		

	Performance																									
Myranda Whitesides	Performance Support Specialist Financial		Interior Business Center			We are running a pilot																				
Michelle Dunahue	Financial Systems Analyst	Department of the Interior	Interior Business Center	No		We have bots in production We are																				
Vanel Beuns	Internal	Department of the Treasury	Internal Revenue			We are exploring the potential																				
Vanel Beuns				No not	available	potential		Attended, running on employee laptops, Attended,	Individual automations approved separately, individual	Currently working a new security policy are person entities. What security checks need to be performed iso for each automation.	Automations	Agile: a disciplined project management process that encourages frequent inspection and adaptation.	Federal Business Staff Employees, Federal IT Staff			Nati lang proc	tural gauge scessing Cu LP),Machine we ming,Chat so ts,Other: an	arrently			Federated (a mixture of centralized and decentralized			Hours Saves	Working on creating more measure. Right role measure are basic.	ı
Jacob	RPA Program Manger/System Engineer	Department of the Treasury	Internal Revenue Service	Cai No Lan	yi. g@irs.gov	We have bots in production	6.00	running in on an external cloud platform Ye	system owne approval is a required Oth	r be performed lso for each er automation.	utilize the human user's credentials	frequent inspection and adaptation.	Federal IT Staff Employees, Contractors	5	Yes	(NL lean Yes bots	LP),Machine we ming,Chat sor ts.Other: an	orking on me ML, NLP, ad Chat bots. Yes	Yes	Yes	centralized and decentralized functions)	Yes	Yes Yes	Improved C Time,Increa Outputs.Oth	rcle now the ned measure are or basic.	Yes
		Department of the Treasury				We have bots in																		,		
Tanvir Rahman	RPA	the Treasury	Service	No Cai	yi Lang	production	6.00		Individual			Waterfall: a														
Jake Bishop- Green	Strategie Advisor	Department of Justice	Justice Management Division	Yes		We are running a pilot		Attended, running on employee laptops, Unattended, running on an external cloud platform N	Individual automation approval variable automation approval variable for the profile of the track profile of the automatic (e.g. if the automatic of the automa	nnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnnn	A mix of user and NPE credentials	Waterfall: a linear project management approach, where stakeholder and customer requirements are gathreed at the project, and then as sequential project plan is created to accommodate those requirements.	Contractors (2	Yes	Natal lang prose (NL) learn reco	tural guage ecessing LP),Machine ming,Image ognition, at bots	No	No	No	Federated (a mixture of centralized and decentralized functions)	No	No No	Hours Saves Improved C Time, Impo Customer Experience, Increased Outputs	rele red	Yes
									Individual automations	We conduct a security are assessment of		Agile: a disciplined project												Increased Accuracy,		
	Assistant Director, Innovation Engineering, OCIO/CTO		Justice			We are running		Attended, running in on	individual automations approved separately, individual system owne approved sparately, individual system owne approval is a	are assessment of the current associated system ATO and provide an addendum to cover the bot(s).	A mix of user	Agile: a disciplined project management process that encourages frequent inspection and adaptation.				Mac	schine ming,Chat				Federated (a mixture of centralized and decentralized			Hours Savet Increased Accuracy, Improved C Time, Impro Customer Experience, Increased Outputs	rele red	
Monique Bourque	OCIO/CTO Internal Contro	Department of Justice		Yes				running in on an external cloud platform Yo	'es required,Oth	er cover the bot(s).	credentials	adaptation.	Contractors	2	Yes	Yes bots	is s	No	Yes	Yes	functions)	Yes	No No	Outputs		Yes
Sheetal Jenkins	Internal Contro Program Manager	Legislative Branch	Legislative Branch	Yes		We are exploring the potential																				
Jaye Kissler	Operations Project Specialist	Federal Judiciary	Lower Courts: United States District Courts	joe No wd.	zuniga@tx uscourts.gov	We have bots in production	25.00	Attended, running on employee laptops, Unattended, scheduled bots running on an on-prem, server-based enterprise platferm Yo Attended,	Individual automation approval vari based on the risk profile o the automation (e.g., if the automatic	f on the state of	A mix of user and NPE credentials	Agile: a disciplined project management process that encourages frequent inspection and adaptation.	Federal Business Staff Employees	0		Nath lang proce (NL learn reco	tural guage ocessing LP),Machine ming,Image ognition	Yes	Yes	Yes	Centralized (Centrally managed RPA operations)	No	No No	Increased Outputs		No
	Project	Federal	Lower Courts: United States District Courts			We have bots in		running on employee laptops, Unattended, scheduled bots running on an on-prem, server-based	Individual automations approved separately, individual system owne		A mix of user and NPE	Agile: a disciplined project management process that encourages frequent inspection and adaptation.	Federal Business Staff				We har	ie already ne NLP and L in oduction. Yes			Centralized (Centrally managed RPA			Hours Saver Increased Accuracy		
Joe Zuniga	Manager Project	Judiciary	District Courts Lower Courts: United States	Yes		production We have bots in	45.00	platform Y	'es required		credentials	adaptation.	Employees :		No	No Oth	her: pro	oduction. Yes	Yes	Yes	operations)	Yes	No No	Accuracy		Yes
Joe Zuniga	Manager	Judiciary	District Courts National Geospatial- Intelligence	Yes		we have bots in production We are																				
Christopher Stevenson	Consultant	Department of Defense	Intelligence Agency National Institute of Standards and	No		we are exploring the potential We are																				
Steve Zimmerman	Industrial Engineer	Department of Commerce	Standards and Technology	Gre No Eic	g helberger	we are exploring the potential																				
Gregory		Department of	National Incritors of			We are running		Attended, running on employee laptops Yo	Individual automations approved separately, individual system owne approval is a	are r Iso	Automations utilize the human user's	Agile: a disciplined project management process that encourages frequent inspection and adaptation.	Federal IT Staff Employees, Contractors								Centralized (Centrally managed RPA			Hours Saves Increased Accuracy, Improved Customer Experience, New Service/Cap	ıbil	
Gregory Eichelberger	IT Manager	Department of Commerce Department of	Technology	Yes		We are running a pilot		laptops Y	'es required		credentials	adaptation.	Contractors	0.25	Yes	Yes		No	Yes	Yes	operations)	Yes	Yes No	ity		Yes
Leezan Alley	IT PM Advisor to	Department of Health and Human Services	National Institutes of Health	Yes		We are exploring the potential																				
Nate Drunsic	Administrative Systems Technology Officer (NIH/OD/OM	Department of Health and Human Services	National Institutes of Health	Yes		We have bots in	1.00																			
Edith			Natural Resources and Environment	No		We are running a pilot	1.00	Unattended, scheduled bots running on an on-prem, server-based enterprise plattform N	Individual automation approval is no approval is no approval is not as the automation in built to so that a strength and approved in the automation in built to specified controls with the boundaries of the automation in initial Authority to Operate (ATO) of the RPA arthrity to Control in the automation in the automat	ox some since es = = = = = = = = = = = = = = = = = = =	Automations are assigned unique, non- person entity (NPE)	DevOps: a project a project a project a project process that combines software combines software to the project projec	Contractors 6	3		Mac lear reco	achine ming, Image ognition	Yes	No	No	Federated (a mixture of centralized and decentralized functions)	No	No No	Hours Save Increased Accuracy, Improved C Time, Increa Outpuis	, sche	

Edith Byrne L	Business Jainson	Department of Agriculture	Natural Resources and	No Son	aya Alvelo prod	ave bots in	21.00	Unamended, scheduled bost numing on an server-based enterprise platform	Individual submitted on a special submitted on a support of a special submitted on a submitted of a submitted on a submitted on a submitted on a submitted on the submitted on t	Automations are assigned person entity (NPE) credentials		Contract	ctors			Machine learning, Image recognition		Yes	Centalized (Centally managed RF ve operation	A		Hours Sand Increased Accuracy, Time Ingent Time Ingent Customer Customer	ol. Cysle wrad 5
Anju N F S M Jay Monitz	rogram fanager inancial danagement nalyst		Office of Information and Resource Management Office of the Chief Financial Office of the Chief Financial Office of the Chief Financial Officer	Yes Yes	We h prod We a expl, poter	ave bots in section re ring the strain re roring r	9.00 varies	Attended, running on employee laptops, schodaled bots cheduled bots running on an on-prem, server-based experience of the plantic platform	bach-riead summation approval suries based on the description of the description of the description of the automation (e.g. if the automation (e.g. if the automation (e.g. if the automation) description of the automation of the automation of the automatical summation of the automatical summatical s	A mix of user and NPE credentials	DevOps: a project management process that combines software development (Dev) with information technology options of the participating together in the entire service lifecycle, from decign through the production support.	Federal Business Employee Pederal I Contract	i ss Staff yees, iff Staff yees, ctors 6	6	Yes Y	Natural language processing (NLP) Alachime learning (number learning flam) (number learning	No	Yes	Federated (a mixture of contaction) of contaction of control (and contaction) of functions)	nd Yes	Yes	Hours Sax Increased Accuracy, Improved Experience Experience Service Case Service Case Outputs	od, Cyste Service S. S. S. S. S. S. S. S. S. S. S. S. S.
	erformance Officer	Department of Energy Department of Energy				re roining the shift of the shi		Unattended, scheduled box running on an server-based enterprise platform	Individual automation automation are required as long as the formation as long as the positive specified within the boundaries defined as the so Operate AND of the RPA software	A mix of user and NPE credentials	Waterfull: a linear project and linear project and proposed, and proposed, and proposed, and project and project and project and project and decisioners are gathered as the long project and the long project and the long project and the long project and the project and t	Federal Business English Federal Employe Contract	I ss Shaff sycs, iIT Staff sycs, stors I	2	Yes Y	5	No	No	Federated for mixture of centalized decentralized decentralized functions)	nd No	No	Hears San Increased Accuracy Service Ca	od, Nos guidad No
D F F Devin Ure N	Director, Volpe inancial Management	Department of Transportation	Office of the Secretary	Yes	We h	save bots in action	1.00 300	Attended, running on employee laptops	Individual automations are approved approved in the control of the	Automations are assigned unique, non- peope entity (NP2) credentials	management approach, where stakeholder and customer requirements are gathered at the project, and then a sequential project plan is created to accommodate those requirements. DevOps: a project management project that a project management project that a project management project that a project management project that a project that a project management project that a project tha	Federal Business Employe	I ss Staff yees I	0	Yes N	Machine learning Image recognition	No	No	Decentralize (No consolidated ownership o RPA functio	1	Yes	Hours Sav Increased Accuracy, Improved t	ed, Cycle No
Elizabeth T McEntiare A	kecountant	Department of Defense	Office of the Secretary of Defense	No Erić	ca Thomas We la	ave bots in	2.00 uneure	Attended, rurning on employee laptops	Individual automations are automations are experienced by experienced by individual representative approval and required technique approval and technique approval and required a technique as a proposal as a technique as a technique as a technique automation as automation as a technique and automation as a technique as a technique at the automation as a technique a	Automations utilize the human user's credentials	development (Dev) with information technology operations (Opa) participating together in the infecycle, from design through development process to production support.	Contract	ctors			Image recognition		Yes	Centalized (Centrally munaged managed Yes operations)	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Yes	Hours Sand Increased Accuracy, Increased Outques	os.
		Department of Defense Peace Corps			We by grod grod we explicate the control of the con	ave bots in the state of the st	29,00	Attended, numing on employee laptops	Individual automations are automations are automations are automations are automations are separately, and obligation of the separately, and obligation of the separately and automation of the separately approved as not required as hand and approved as not the boundaries of the separately and approved as not the boundaries of the separately approved a separately and approved a separately approved a separately approved a separately approved a separately approved as the boundaries of the separately approved as the separately approved as approved as the separately approved as the separately approved as a separately approved as the separately approved as a separately a	Automations utilize the human uter's crodentials	Agile: a disciplined project management project management ciscourages frequent and adaptation.	Contract	ctors I		Yes	Namaral language processing the carriery learning	No	Ves	Cestalized (Cestally managed RF operations)	Yes	Yes	Hours Sava Increased, Accuracy, Time Increased Outputs	sd. Cysles Yes

Trenda Parker	Financial Information Systems Specialist	Pension Benefi Guaranty Corporation	Persion Benefit Guaranty Corporation Y	es		We are exploring the potential																						
Tremavne Terry	Danuty Directo	Department of	Hazardous Materials Safety	dar	niel. organ@dot.	We are exploring the potential We are exploring the potential We are exploring the potential																						
Chris Dunning	Financial Officer	Department of Energy	Marketing Administrations V	rs.		We are exploring the potential																						
Strum	Management and Program Analyst	Department of Energy	Power Marketing Administrations N	No Fer	Prorgam tablished	We are exploring the potential																						
			Power Marketing Administrations Y			We are exploring the potential																						
Justin Borsheim	Manager	Energy	Administrations Y	es		potential			Ind	vidual																		
James Gregory	RPA Director	General Services Administration	Staff and Service Offices Y	s		We have bots in production	52.00 100,600+	Attended, nursing in an action (VDI) desired (VDI) environment, Unattended, scheduled bos running on an on-prem, server-based enterprise platform	aut app sep app app req lad aut app bas risi the c4 aut inth pc ide ide ide infi (P[P] risi whith yes yes yes	vidual musices are rowed in a constraint of the	e current	A mix of user and NPE credentials	Agile: a disciplined poject management powces that encourages frequent inspection and adaptation.		Federal Business Staff Employees, Contractoes 6	2	Yes	Yes	Natural Integrages polyty. Machine Icaming, Irrage recognition, Chat bots	No	Yes	C ((Centralized Centrally managed RPA spectations)	Yes	Yes	Yes	Hours Saved, Increased Outputs	No
Russ Kuchn	RPA Governance Lead	Social Security Administration	Systems, Chief Information Officer Y	es.		We have bots in production		Attended, running on employee laptops	Yes Od	ATC on 1 boto boto sam acce emp they rest emp We uma in tl that flurt revi not er of e	O is focused Attended s, since the search when	A mix of user and NPE credentials Automations utilize the human user's credentials	Agile: a disciplined project management process that encourages frequent inspection and adaptation. DevOps: a		Federal IT Staff Employees, Contractors 3		No	No	Natural language processing (NLP),Machine learning	No	Yes	C (4)	Centralized Centrally managed RPA specarions)	Yes	Yes	Yes	Hours Saved, Increased Accuracy	Yes
Ajay Phogat	InfoSpec (Pleypin)	Department of Homeland Security	U.S. Customs and Border Protection N	sur ma o dh	nil. idhagiri@cbp is.gov	We have bots in production	80.00 N/A	Unattended, scheduled bost running on an on-prem, server-based enterprise platform		widual manion roval is not sired as long to the manion is to me manion is to siffed to be siffed in the modern to be siffed in the modern to be siffed in the modern to be siffed in the software to be siffed in the software to software		A mix of user and NPE credentals	Agilic a disciplinary and admirphism of the control		Federal IT Staff Employees, Contractors 4	10	Yes	Yes	Natural language processing (NLP),Machine learning,Image recognition, Char bost			F m o d	coerated (a instature of centralized and ecentralized according and ecentralized according and ecentralized according accord	Yes	Yes	Yes	Hours Saved, Increased Accuracy, Improved Cycle Time, Improved Customer Experience, Increased Outrous	Yes
			U.S. Department of Agriculture Y			We have bots in production	17.00 15.35%	Unattended, seheduled bots running on an on-prem, server-based enterprise platform		widual emations are rowed arately, widual em owner rowal is also sired		Automations are assigned unique, non- person entity (NPE) credentials	Winerfall: a linear project management approach, where stakeholder and customer requirements are gathered at the beginning of the project, and then a sequential project plan is created to accommodate those		Federal IT Staff Employees, Contractors 7	15	Vis		Machine learning,Chat bots	Voc	Vice	F m o d	rederated (a insture of centralized and lecentralized unctions)	Ves	Vec	Ves	Hours Saved, Increased Accuracy, Improved Cycle Time	No.
			U.S. Department of Agriculture Y			We have bots in production	2.00	Unattended, scheduled boss running on an on-prem, server-based enterprise platform	Ind aut app sep ind sys app	ividual matiens are roved arately, vidual em owner roval is also		Automations are assigned unique, non- person entity (NPE)	Winerfall: a linear project management approach, where stakeholder and customer requirements are gathered at the beginning of the project, and then a sequential project plan is created to accommodate those		Federal Business Staff Employees, Federal IT Staff Employees 5	0	Yes	Yes	Machine learning	. 105	Yes		Centralized Centrally namaged RPA percations)	100	Yes		Hours Saved, Increased Accuracy, Improved Cycle Time	No
Kent Craig			U.S. Patent and Trademark Office Y			We have bots in production	6.00		Ind auti app bass resi (e.a., auti into into into into into into into in	wired widual manion royal varies so on the profile of manomation if the matica with mact with ocoally miffable rmation) or a high system, if meed to go ugh a ugh a ugh a sees)			Other (Spiral, Iterative, etc):	We use a lightweight variation of Agile.	Federal Business Staff Employees, Federal IT Staff Employees, Contractors 3	0	Yes	Yes	Natural language processing (NLP),Machine learning,Image recognition, Chat bots	No	Yes	F III O O O O O O O O O O O O O O O O O	Federated (a nixture of entralized and tecentralized unctions)	Yes	No	Yes	Hours Saved, Increased Accuracy, Improved Cycle Time, Improved Cassiner Experience	Yes

Shauna Eisenberg	Manager, Grants & Contracts	Institute of	United States Institute of Peace	Yes	We have bots in production	1.00 500	Attended, numing in an end-spen, virtual deskap (VDI) covironment	Individual automation approval varies based on the disproval varies based on the disproval varies of the disproval varies of the automation (e.g. if the automation (e.g. if the automation percentally identifiable percentally identifiable percentally identifiable with the disproval variety and percentally identifiable with the disproval variety and percentally referred to percental variety and percental variety and percental variety and variety an	are assigned	Agile: a disciplined project management process that encourages frequent inspection and adaptation.	Contractors	0 2	No	No		No	Yes	Federated (a mixture of centralized and decentralized functions)	Yes	No	Hours Saved, Increased Accuracy	2	šo
							Attended, narming on employee laptops 9 Attended, narming in an on-prem, virtual desktop (VDI) environment 0 Unattended, scheduled bots naming on an one erve-based enterprise platform																